



# ATTENTION:



Robins Air Force Base Military Personnel Flight (MPF) (Bldg. 767) is now operating by **appointment only** for all services.

Customers with emergency needs will be able to make a same-day appointment. Emergencies include: Lost/Stolen CACs, Work Stoppages, Deployments, Dependent Updates.

Common Access Card (CAC) and initial (Retiree/Dependent) ID card appointments can be made on-line using the RAPIDS Appointment Scheduler at:

<https://rapids-appointments.dmdc.osd.mil/>

DEERS: Comm: (478) 327-5666 / DSN: 497-5666, Opt. 1

\*Retirees and Dependents are highly encouraged utilize the ID Card Renewal kiosks located in the BX & Base Library for ID card renewals.

## Robins CAC PIN Reset Site Locations

- **Building 125:** (Flight Line, North Extensions, East Third Floor, Room 217)  
Hours of Operation: 0600 - 1630 hrs  
Contact: Comm (478) 926-4357 / DSN 468-4357
- **Building 228:** (Communications Focal Point, Room 132)  
Hours of Operation: 0700 - 1600 hrs  
Contact: Comm (478) 926-8100 / DSN 468-8100
- **Building 300:** (West Wing, North Bay A, Raised Floor Area)  
Hours of Operation: 0600 - 1700 hrs  
Contact: Comm (478) 926-4357 / DSN 468-4357
- **Building 549:** (Second Floor, Room 269, CPS Customer Service)  
Hours of Operation: 0730 - 1500 hrs  
Contact: Comm (478) 222-0601 / DSN 222-0601
- **Building 624 (VCC):** (Visitor Control Center, Main Office)  
Hours of Operation: 0600 - 1630 hrs  
Contact: Comm (478) 926-4424 / DSN 468-4424
- **Building 700 (89 MDG):** (Systems Shop, Room H1053)  
Hours of Operation: 0730 - 1600 hrs  
Contact: Comm (478) 222-8265 or 327-8205/8206 / DSN 472-8265 or 497-8205/8206
- **Building 1555 (78 CEG):** (Resource Management Division, Room 209)  
Hours of Operation: 0700 - 1630 hrs  
Contact: Comm (478) 327-7435/7429/8861 / DSN 497-7435/7429/8861

**All customers are required to wear a mask when receiving in-person assistance from MPF staff members.**



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## Contact Information for MPF Sections:

Please provide your contact information to the appropriate office.

### MPF Leadership

**MPF Commander: 1Lt Alison Skidmore**

Comm: (478) 327-7337 / DSN: 497-7337

E-mail: Alison.Skidmore@us.af.mil

**MPF Superintendent: SMSgt Kathy Knisley**

Comm: (478) 327-3429 / DSN: 497-3429

E-mail: Kathleen.Knisley@us.af.mil

**MPF Liaison: MSgt Richard Bosserman**

Comm: (478) 926-5618 / DSN: 468-5618

E-mail: Richard.Bosserman@us.af.mil

### Customer Support/ID Cards:

Comm: (478) 327-5666 / DSN: 497-5666, Opt. 1 (ID Cards)

Comm: (478) 327-5666 / DSN: 497-5666, Opt. 2 (Customer Support)

E-mail: 78FSS.FSPS.Customer.Service@us.af.mil

### Career Development:

Comm: (478) 327-5666 / DSN: 497-5666, Opt. 3

E-mail (Assignments): 78FSS.FSPD.Assignments@us.af.mil

E-mail (Retentions): 78FSS.FSPD.Retainability@us.af.mil

E-mail (Promotions): 78FSS.FSPD.OfficerandEnlisted@us.af.mil

E-mail (Retirements/Separations): 78FSS.FSPD.RetirementandSep@us.af.mil

### Force Management:

Comm: (478) 327-5666 / DSN: 497-5666, Opt. 4

E-mail: 78FSMP.ForceManagement@us.af.mil

### Personnel Systems Management

Comm: (478) 327-5666 / DSN: 497-5666, Opt. 5

E-mail: 78MSS.A1WPS.HRSys@us.af.mil

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